

## **Orenda International Refund & Return Policy**

Orenda is committed to 100% customer satisfaction. Orenda offers an unconditional 30-day money-back guarantee on its products. If for any reason, a Customer is dissatisfied with any Orenda product, they may return the unused portion of the product to the company within 30 days from the date of the sale for a replacement or a full refund of the purchase price including tax less original shipping and handling. Contact Orenda customer service by email at [cs@orendainternational.com](mailto:cs@orendainternational.com) to request a return label for your convenience.

### **Marketing Partners**

If a Marketing Partner is unsatisfied with any Orenda product purchased for personal use, the company offers the same 100% 30-day money-back guarantee.

Marketing Partners, please consult your copy of Orenda's Statement of Policy and Procedures, Section 8, for additional reference and detail on Product Guarantees, Returns and Inventory Repurchase. It's available in our partners' online library.

### ***Refunds (if applicable)***

Once your return is received, we will send you an email of the approval or rejection of your refund. Refunds will be processed, and credited to your original method of payment, within 7 days of our receiving of the return.

### ***Return Shipping***

To return your product, you should mail your product to:

Orenda International, ATTN: Returns 6007 S 40th Street, Suite 6, Phoenix, AZ 85042.

If you are shipping an item over \$75, you should consider using a trackable shipping service or purchasing shipping insurance. We don't guarantee that we will receive your returned item.