

ORENDA INTERNATIONAL – SHIPPING POLICY

IMPORTANT ANNOUNCEMENT Due to increased order volume and the impact of COVID-19, some shipments may take longer than usual to arrive. While only a small percentage of our shipments are affected, we are working as quickly as possible while also taking increased safety measures. Please expect a 7-14 day processing and shipping time. Standard carrier transit times are expected once orders ship, however, there are certain areas that may see a 1-3 business day delay due to the impacts of COVID-19 and/or seasonal volume delays with the carrier. Please be sure to continue tracking your shipments per normal process or visiting the carrier's website for the most up-to-date information. We appreciate your business and patience as we navigate this.

ORDER AND DELIVERY

Processing and delivery days fall on business days (Monday - Friday). Standard Federal/Public Holidays plus the Friday after Thanksgiving are not included in business day calculations. Orders normally ship within 2 business days after placement. Please allow up to 7-14 business days for processing and shipping time.

Standard Shipping via USPS 4-7 Business Days

Priority Shipping via USPS 2-3 Business Days

UPS Ground Shipping 1-5 Business Days

UPS 2-Day Air 2 Business Days

*Expedited Shipping is available in the continental US.

*While we ship to APO/FPO addresses, we are unable to control the speed at which these packages travel. Please allow for additional time for these packages to deliver.

* You receive FREE Shipping & Handling on USA orders over \$150